

**Central East LHIN Assertive Community Treatment Team (ACTT)**  
**Common Referral Form**

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**WELCOME!**

**Please ensure that you have read the accompanying screening tool** to ensure that the applicant qualifies for this service.

**Referral Screening Tool**

*The ACT model is based on a recovery-oriented, long-term community based intensive case management service with specific eligibility and admission criteria. It is important to note that referrals to ACT services should not be made with the expectation that the referral will facilitate an early discharge from an inpatient hospital admission. Other community supports should be considered in discharge planning until ACT services are able to admit clients considered appropriate for ACT services.*

**Exclusions – These clients would not be considered appropriate for ACT services:**

1. Primary diagnosis of personality disorder, substance abuse, developmental disability, or organic disorders (all more appropriately treated by other specialized services).
2. Client is too violent or has other significant risks that would impact safe community care.
3. Client is in long term care/nursing home or Homes for Special Care.

**Intake Criteria (\* indicates required criterion)**

1. Aged 18 +\*
2. Axis I diagnosis \* 
  - Examples: bipolar disorder, schizophrenia, or schizoaffective disorder
3. The applicant is willing to participate in the frequency and intensity of ACTT services
4. Heavy system use: \* 
  - Hospital admissions (more than 50 days in past 2 years preferred)
  - Increased use of medical/support services x 6 months (family doctor, emergency department, outpatient psychiatry, crisis services)
  - Has not been successful in less intensive conventional mental health community services (including case management)
5. Intensive community support required: \* 

Needs intensive support (i.e. ACT) in order to:

  - Move from long term inpatient or supervised setting to the community, or,
  - Avoid a long term institutional or residential placement if already in the community, or, Prevent long term institutional or residential placement because currently living with family and family supports are faltering or insufficient to meet the client's needs.

**6. One or more of the following: \***

**i) Poor medication adherence and/or treatment resistant**

**ii) Severe persistent functional impairment, such as:**

- Inability to consistently perform the range of practical daily living tasks required for basic adult functioning in the
- community (e.g. personal care, meal planning/cooking, homemaking tasks, budgeting, attending appointments)
- Difficulty with employment/vocational issues or carrying out the homemaker role (e.g. child care tasks)

**iii) Housing problems:**

- Inability to maintain a safe living situation (e.g. homelessness, at risk of homelessness, multiple evictions, difficult to house)
- Needs supportive housing
- Able to live in more independent housing if intensive support is available

**7. Additional factors:**

**i) Addictions:** Co-existing substance abuse disorder x 6 months or longer

**ii) Legal involvement: In the past 2 years,**

- Substantial jail time, recurring police involvement, Not Criminally Responsible/Ontario Review Board, or court diversion/involvement

*Note: In the event that there are conflicting opinions between the ACT Team and the referring source with respect to a primary diagnosis and primacy of symptom presentation, the ACT Team shall exercise due diligence in gathering information from all available sources and the ACT Team's determination of the diagnosis at time of referral shall be viewed as definitive and shall determine acceptance or refusal of the referral.*

## Referral Form

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Please answer as many questions as you can in each section. Please **PRINT** all answers in ink.  
Should you have any questions or require assistance with filling in this form, please call **905-436-8760** and a staff person will be happy to help you.

**Mail or fax the completed application form to the address and fax number below:**

**Canadian Mental Health Association  
60 Bond Street West  
Oshawa, Ontario, L1G 1A5**

**Telephone Number: 905-436-8760**

**Fax: 905-436-1569**

### PART II

#### **A/ Personal and Contact information?**

##### ***Applicant:***

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Street Address \_\_\_\_\_

Apt. No: \_\_\_\_\_ Entry code: \_\_\_\_\_ Telephone No.: \_\_\_\_\_ Extension: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal code: \_\_\_\_\_

If No Fixed Address, Please provide possible location where person might be found: \_\_\_\_\_

If you do not have a phone or are otherwise difficult to reach, is there someone with whom you are in regular contact that we can call in order to reach you?

Name: \_\_\_\_\_ Telephone No.: \_\_\_\_\_ Extension: \_\_\_\_\_

Relationship to applicant: \_\_\_\_\_

Can a message be left at the phone number provided?  Yes  No

**Date of Birth:** (mm/dd/yy) \_\_\_\_\_ **Gender:**  Male  Female  Transgender  Transsexual  Other

**Do you have an Ontario Health Card:**  Yes  No  Don't know

**Ontario Health Card Number:** \_\_\_\_\_

**Do you speak English:**  Yes  No  Some

**What is your first language(s):**       English     French     Other \_\_\_\_\_

**What is your preferred language:**       English     French     Other \_\_\_\_\_

We are working to ensure that our services are being developed in a manner that serves all the communities living in our boundaries. The following question is voluntary and answering it will not affect your application:

**What is your ethnicity and/or culture (i.e. what culture or ethnicity do you identify with)?**

Culture/Ethnicity: \_\_\_\_\_ Citizenship/Immigration status: \_\_\_\_\_

**B/ REFERRAL SOURCE INFORMATION (Please complete if not a self-referral)**

Referrer's name & Title: \_\_\_\_\_ Agency: \_\_\_\_\_

Telephone # \_\_\_\_\_ Fax# \_\_\_\_\_

Street Address: \_\_\_\_\_ Apt./Suite No.: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal code: \_\_\_\_\_

Relationship to Applicant \_\_\_\_\_

Is the applicant aware of this referral?       Yes       No

Do you intend to remain involved with the applicant if he/she secures case management services?       Yes       No

If yes, please describe the level of involvement that you intend to maintain:

\_\_\_\_\_  
\_\_\_\_\_

**Have you completed an Ontario Common Assessment of Need (OCAN) in the past 6 months?**

Yes     No     Don't know / not sure

**Who do you presently live with? Please check all boxes that apply:**

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Self                     | <input type="checkbox"/> Spouse/partner | <input type="checkbox"/> Spouse/partner & others |
| <input type="checkbox"/> Parents                  | <input type="checkbox"/> Relatives      | <input type="checkbox"/> Non-Relatives           |
| <input type="checkbox"/> Children (Age/Sex) _____ |   |  |

**Are you currently homeless or at risk of becoming homeless?**

Yes     No     Somewhat    If Yes or Somewhat, Please explain: \_\_\_\_\_

**What type of housing do you presently live in?**

- |  |  |                          |
|--|--|--------------------------|
| <input type="checkbox"/> Approved Homes & Homes for Special Care<br>Correctional/Probationary Facility | <input type="checkbox"/> Private House/Apt.- Client Owned /Market<br><input type="checkbox"/> Rent | <input type="checkbox"/> |
| <input type="checkbox"/> Domiciliary Hospital  | <input type="checkbox"/> Private House/Apt.- Other/Subsidized                                      |                          |
| <input type="checkbox"/> General Hospital  | <input type="checkbox"/> Retirement Home/Senior's Residence  |                          |
| <input type="checkbox"/> Psychiatric Hospital  | <input type="checkbox"/> Rooming/Boarding House  |                          |

- |   |   |
|---|---|
| <input type="checkbox"/> Other Specialty Hospital             | <input type="checkbox"/> Supportive Housing – Congregate Living                                   |
| <input type="checkbox"/> No fixed address                     | <input type="checkbox"/> Supportive Housing – Assisted Living<br>(RTF 24 Hr Home and Group Homes) |
| <input type="checkbox"/> Hostel/Shelter                       | <input type="checkbox"/> Private Non-Profit Housing   |
| <input type="checkbox"/> Long-Term Care Facility/Nursing Home | <input type="checkbox"/> Other _____  |
| <input type="checkbox"/> Municipal Non-Profit Housing         |   |

**What is your primary source of income?**

- |  |  |
|--|--|
| <input type="checkbox"/> ODSP          | <input type="checkbox"/> Social Assistance (e.g., Ontario Works) |
| <input type="checkbox"/> Employment    | <input type="checkbox"/> Employment Insurance                    |
| <input type="checkbox"/> Pension       | <input type="checkbox"/> Disability Assistance                   |
| <input type="checkbox"/> Family        | <input type="checkbox"/> No Source of Income                     |
| <input type="checkbox"/> CPP/OAS _____ | <input type="checkbox"/> Other _____                             |

**What is your current employment status?**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Independent/Competitive | <input type="checkbox"/> Assisted/Supportive       | <input type="checkbox"/> Alternative Business                  |
| <input type="checkbox"/> Sheltered Workshop      | <input type="checkbox"/> Non-paid Work Experience  | <input type="checkbox"/> No Employment – Other Activity        |
| <input type="checkbox"/> Casual/Sporadic         | <input type="checkbox"/> No Employment of Any Kind | <input type="checkbox"/> Unknown or Service Recipient Declined |

**What is the highest grade/level of education you have attained? \_\_\_\_\_ What is your current education status?**

- |  |  |   |                                |
|--|--|---|--------------------------------|
| <input type="checkbox"/> Not in School     | <input type="checkbox"/> Elementary/Junior High School | <input type="checkbox"/> Secondary/High School              | <input type="checkbox"/> Other |
| <input type="checkbox"/> Trade School      | <input type="checkbox"/> Vocational Training Centre    | <input type="checkbox"/> Adult Education                    |                                |
| <input type="checkbox"/> Community College | <input type="checkbox"/> University                    | <input type="checkbox"/> Unknown/Service Recipient Declined |                                |

**Are you currently or in the past been involved with the criminal justice system? (Please note, this will NOT affect your ability to receive service. It is to help us better direct your application)**

- Yes    No    Don't know

If yes, please indicate dates, types of involvement and outcome:

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**D/ HEALTH INFORMATION**

**Is this your first experience with mental illness?**       Yes       No       Unknown

**How long have you been experiencing mental health difficulties (i.e., length of time)?** \_\_\_\_\_

**Have you been diagnosed with a mental illness?**       Yes       No       Unknown

**If yes, what was the diagnosis(es)? Please be as specific and detailed as possible.**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Have you been to hospital (Emergency Room visits and/or in-patient stays) due to mental health challenges in the last two years?**       Yes       No       Unknown

Please provide an estimate of the total number of days that you have spent in Hospital In-Patient Units, due to mental health difficulties, within the past two years: \_\_\_\_\_ days (estimate if need be)

**Please list the hospitals you have been in and the dates of your visit:**

<u>Hospital</u>	<u>Day/Month/Year to Day/Month/Year</u>
_____	_____
_____	_____
_____	_____

**Are you in hospital now due to mental health issues?**       Yes       No

**Are you currently on a Community Treatment order (CTO) order?**       Yes       No

**Do you have a psychiatrist?**

Name: \_\_\_\_\_ Telephone #: \_\_\_\_\_

**Do you have a physician (e.g., GP, family doctor, walk-in clinic doctor)?**

Name: \_\_\_\_\_ Telephone #: \_\_\_\_\_

**Do you have any other illnesses/disability?**

Concurrent Disorders (substance use and mental illness)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown
Dual Diagnosis (developmental disability and mental illness)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown
Neurological (head/brain injury, epilepsy, Parkinson's, cognitive disorders etc.)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown
Other chronic illness/ physical disabilities (e.g. hypertension, diabetes, allergies)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown

If YES to any of the above, please describe:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Please list all current medications being used:**

\_\_\_\_\_  
\_\_\_\_\_

**Please list all Mental Health medications used in the past, how long you used them, the highest dose you received and the reason why the medication was stopped:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## E/ APPLICANT'S SUPPORT NEEDS

### Applicant is requesting support with:

- |  |   |
|--|---|
| <input type="checkbox"/> Managing specific symptoms of serious mental health illness | <input type="checkbox"/> Developing daily living skills   |
| <input type="checkbox"/> Finances  | <input type="checkbox"/> Educational opportunities        |
| <input type="checkbox"/> Housing needs   | <input type="checkbox"/> Occupational/Employment/Vocation |
| <input type="checkbox"/> Substance abuse/addictions issues                           | <input type="checkbox"/> Relationships                    |
| <input type="checkbox"/> Legal issues  | <input type="checkbox"/> Social                           |
| supports   | <input type="checkbox"/> Peer                             |
| <input type="checkbox"/> Other _____   |   |

### Referral source comments regarding the applicant's support needs:

Please briefly describe the reason(s) for referral. What is the present difficulty and in which areas could the applicant benefit from support?

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**We ask the following questions to determine if there are any safety or risk issues of which we should be aware. Answering any of the questions below will NOT exclude you from service. We know these are sensitive questions and we appreciate you answering them. Please include when, how many incidents, how severe and the outcome:**

History of self-harm or suicide threats or attempts:

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History of substance use or treatment:

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History of aggressive behavior or violence (verbal, physical,sexual):

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History of destruction of property (including fire-setting):

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History of any other risk or safety issue:

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**F/ EXISTING SUPPORTS**

Are you currently working with any other service providers?  Yes  No  Don't know

If yes, please provide the following information on each service provider with whom you are working:

Agency	Name/Contact Person	Service(s) Received	Telephone Number

Please describe the informal supports (e.g., family, friends, faith community, cultural groups/community, other community supports) in your life and how satisfied you are with each of these supports.

\_\_\_\_\_

\_\_\_\_\_

**G/ PAST SUPPORTS**

Have you worked with any other service providers in the past?  Yes  No  Don't know

If yes, please provide the following information on each service provider with whom you worked:

Agency	Name/Contact Person	Service(s) Received	Telephone Number

**APPLICANT AND REFERRER'S DECLARATION & CONSENT**

Consent forms allowing communication between the referral source and the Central East LHIN ACT Central Intake Service has been included?  Yes  No

Discharge summaries for all mental health hospitalizations have been included?  Yes  No

Legal history (charges, incarcerations, probation, court diversion, NCR status and ORB conditions) have been included?  Yes  No

I have discussed this referral with the applicant and the applicant agrees with the submission of this referral.

Referrer's signature: \_\_\_\_\_ Date: \_\_\_\_\_

Applicant's signature: \_\_\_\_\_ Date: \_\_\_\_\_